



Dear Delaware Valley University Resident,

Delaware Valley University has partnered with MyResNet to provide internet service, cable television and support to your residence. To make sure you're connected, follow the steps below to register for service.

### SET UP YOUR ACCOUNT

Residents can register for an account at **MyResNet.com**. Once you've created a unique username and password, you can log in and access the ResNet on the day you arrive!

### CHOOSE YOUR SERVICE LEVEL

Because everyone uses the internet differently, MyResNet lets you choose the ResNet service that's right for you!

Delaware Valley University ResNet Packages		
<b>50 Mbps</b> Download Speed	Connect your computer and 6 additional devices	Included
<b>100 Mbps</b> Download Speed	Connect your computer and 9 additional devices	\$79.95/Semester

### CONNECT YOUR DEVICES

Make sure that all your other devices like smartphones, tablets, and game systems are registered. Simply log in to your dashboard at [www.MyResNet.com](http://www.MyResNet.com) and select *Connect a Device*. Follow the prompts to connect your devices to your MyResNet account.

### CABLE TV

Make sure your TV has the proper QAM Tuner (internal or external). Most newer televisions have a QAM tuner so the majority of students will be able to watch television without any issue. However, for students with older televisions, an external tuner may need to be purchased to receive channels. For more information, please visit: [https://myresnet.com/public/files/digital\\_tv\\_faq.pdf](https://myresnet.com/public/files/digital_tv_faq.pdf)

### NEED SOME HELP?

If you need any help registering or connecting your devices, a support representative is available 24 hours a day to assist you.

- Call **MyResNet** support at **855-371-5066**
- Email [support@myresnet.com](mailto:support@myresnet.com)
- Text **ResNet** to **84700**
- Chat live at [www.MyResNet.com](http://www.MyResNet.com)

Sincerely,

The MyResNet Team