

## NC-SARA Student Complaint Process

Under NC-SARA (National Council for State Authorization Reciprocity Agreements) rules, all students have the right to lodge a complaint or grievance in the case that a student's experience may not be what they anticipated.

DeVal wants to ensure that all concerns and complaints of students are addressed fairly and are resolved promptly. Should a concern or complaint need to be addressed, please contact the Registrar's Office via email at [Registrar@DeVal.edu](mailto:Registrar@DeVal.edu).

If a resolution to a student's complaint is not reached, the student can make an appeal with the [Pennsylvania State Portal Entity Contact](#).

For more information, please see the [NC-SARA Student Complaint Process](#).